

For Immediate Release

HK Express Continues to Invest to Improve Experience for Guests With New “Manage My Booking” Online Portal

Hong Kong 29 June 2015 HK Express is pleased to launch its new online portal - **Manage My Booking**, offering an easier way for Guests to manage their HK Express bookings anytime, anywhere.

Through the online portal, Guests can make post-booking changes to their trips, including changing dates of flights, selecting seats, adding meals and purchasing additional baggage allowance. Its innovative itinerary function allows Guests-on-the-go to check their flight schedule online or via email.

To enhance flexibility and to cater to a strong market need, “Manage My Booking” can also be used to change the **Fare Family** “fun” or “flex”-fare tickets, a new fare scheme that offers Guests various options in terms of baggage, seat and priority check-in.

Andrew Cowen, CEO of HK Express said, “HK Express is continually striving to make travel easier for people. Our **Manage My Booking** portal available on the revamped website enables Guests to change their trips with just a few clicks. Gone are the days when you needed to call our call centre to make such simple changes. And with the new **Fare Family** fun and flex fares, Guests can enjoy a better purchasing experience by tailoring their own flying experience when booking their flights.”

The launch of **Manage My Booking** coincides with the completion of HK Express website revamp which make the Guests’ online buying experience even more user-friendly. For a first-hand experience, please visit www.hkexpress.com.

For reservations or information, please visit www.hkexpress.com or contact the airline’s Service Center at +852 3902 0288, follow us on Facebook fan page: www.facebook.com/HKExpress, SinaWeibo: www.weibo.com/hkexpress, WeChat: HK Express, Twitter: [HKExpress.jp](https://twitter.com/HKExpress.jp) or Instagram: [@HK_Express](https://www.instagram.com/HK_Express).



HK Express is an IATA Operational Safety Audit (IOSA) registered airline and therefore in compliance with IOSA standards. HK Express is committed to delivering operational safety to its Guests and crews.

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About HK Express

HK Express is Hong Kong's one-and-only dedicated low-fare airline. By focusing on safety, low fares and best-in-class on-time performance, HK Express is revolutionizing air travel in Hong Kong and Asia. HK Express flies to 23 popular destinations throughout Asia, including Hailar in China (commencing 2 July), Bangkok-Don Mueang in Thailand (commencing 20 July) and Siem Reap in Cambodia (commencing 1 September).