

HKE Baggage Services Contact Details (All Stations)

If you have any baggage enquiries upon arriving at the destination airport, please contact the applicable local baggage services office for further assistance

HKE Destination	Name of Ground Handling Company	Phone Number	Email Address	Business Hours
Hong Kong (HKG)	Hong Kong Airport Services Ltd. (HAS)	+852 21802120 / 21802122	bagsvcs@has.com.hk	Mon-Sun 0700-2300
Kota Kinabalu (BKI)	Pos Aviation Sdn. Bhd.	NIL	baggageservices.bki@pos.com.my	Mon-Sun 0900-0000
Bangkok - Suvarnabhumi (BKK)	Bangkok Flight Services	+66 2134 4358	BFSLLSpvrs@BFSASIA.COM	Mon-Sun 24hrs
Jeju (CJU)	Jeju Air Service Ltd.(JAS)	+82 7041229989 / 7041229988	uocjupax@aekyung.kr	Mon-Sun 0700-2100
Chiang Mai (CNX)	BAGS Ground Services Co. Ltd (BAGS)	+66 611747973	cnx-ll@bags-groundsolutions.com	Mon-Sun 0800-2300
Clark (CRK)	PAGSS CRK	+63 9992288764	crk_cbu@pagssinc.com cbull01162018@gmail.com	Mon-Sun 0900-1700
Changzhou (CZX)	Changzhou Benniu International Airport	+86 0519-83256113	NIL	Mon-Sun 0630-2200
Da Nang (DAD)	Vietnam Airport Ground Services Co Ltd. - Danang Branch(VIAGS-DAD)	(+84) 972 25 27 39	lfdad@viags.vn (DADLLVN)	Mon-Sun 0800-2300
Fukuoka (FUK)	Swissport Japan Ltd.	+81 92 412 3355	fuk.bags@swissport.com	Mon-Sun 0900-1800
Hanoi (HAN)	Vietnam Airport Ground Services – Noi Bai Branch	(+84-24) 3884 3417	xldnba@viags.vn	Mon-Sun 0800-2100
Hiroshima (HIJ)	JAPAN AIRLINES		Please contact our call center for assistance	
Tokyo - Haneda (HND)	Swissport Japan Ltd.	+81 3-6428-0133	hnd.bags@swissport.com	Mon-Sun 2100-0700
Phuket (HKT)	AOT Ground Aviation Services Company Limited (AOTGA)	+66 76351357 / +66 647077372	HKTLL@AOTGA.COM	Mon - Sun 0800-2200
Seoul - Incheon (ICN)	Swissport Korea	+82 32 743 2526	icn.ll@swissport.com	Mon-Sun 0700-2100

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Kaohsiung (KHH)	Taiwan Airport Service Co., Ltd.	+886 07 803 8157 #334	HKE.LNF@taichin.com.tw	Mon-Sun 0900 - 2130
Osaka - Kansai (KIX)	Swissport Japan Ltd.	+81-(0)72-456-8743	kix.bags@swissport.com	Mon-Sun 0900-1800
Komatsu (KMQ)	JAPAN AIRLINES		Please contact our call center for assistance	Mon-Sun 0900-1700
Manila (MNL)	Philippine Airport Ground Support Solutions. Inc.	NIL	MNLLL_UO@pagssinc.com	Mon - Sun 1800 - 0200
Ningbo (NGB)	Ningbo Airport Ground Service Ltd.	+86 574 87427311	1981064266@qq.com	Mon-Sun 0700-2300
Nagoya (NGO)	Swissport Japan Ltd.	+81(0)569 38 0784	ngo.bags@swissport.com	Mon-Sun 1000-1800
Tokyo - Narita (NRT)	Swissport Japan Ltd.	+81 476 33 2988	nrt.bags@swissport.com	Mon-Sun 1000-2000
Okinawa (OKA)	Swissport Japan Ltd.	+81 90 8826 8921	oka.bags@swissport.com	Mon-Sun 0900-1700
Penang (PEN)	Pos Aviation Shd Bhd	+60-46301020	baggageservices.pen@pos.com.my	Mon-Sun 0900-1800
Beijing - Daxing (PKX)	China Eastern Airlines	+86 010-81688068	P_DAXINGCX@ceair.com	Mon-Sun 0900-1700
Phu Quoc (PQC)	SGP	+84 963 975 644	lfintl.sgp@sungroundservices.com	Mon-Sun 0900-2000
Busan (PUS)	JEJUAIR SERVICE INC. (JAS)	+82 10 2731 0378	uopuspax@aekyung.kr	Tue,Thur, Sat, Sun 0900-1800
Taichung (RMQ)	Mandarin Airlines	+886 4 2615 5080 (7468/7421)	ae.bag@outlook.com rmqric@mandarin-airlines.com	Mon-Sun 0900-2000
Sendai (SDJ)	SAS		Please contact our call center for assistance	
Sanya (SYX)	Sanya Phoenix International Airport Baggage Services	+86 0898 88289126	NIL	Mon-Sun 24hrs
Subang (SZB)	AeroDarat Services Sdn Bhd.	+6012 601 0454	SZBMLO@malaysiaairlines.com	Mon-Sun 0600 - 2400
Daegu (TAE)	Jeju Air Service Ltd.(JAS)	+82-53-986-8670	jastaekk@aekyung.kr	Mon-Sun 0900 - 1800

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Takamatsu (TAK)	JAPAN AIRLINES	+81 87 814 3094	org.takku.jal@jal.com	Mon-Sun 0900-1700
Taipei - Taoyuan (TPE)	Taoyuan International Airport Service Co., Ltd.	+886 3 3833608 ext.18	tpekslf@tpeksxh.com.tw	Mon-Sun 0800-0000
Wuxi (WUX)	Sunan Shuofang International Airport Co.,Ltd.	+86 0510-96889788	NIL	Mon-Sun 24hrs
Yiwu (YIW)	Zhejiang Yiwu Airport Management Co.,LTD	+86 0579-85669091	NIL	Mon-Sun 0800 - 2300