



**Hong Kong Express Airways Limited ("HK Express")
AXA Single Journey Travel Insurance Campaign 2026 ("Campaign")
General Terms & Conditions (T&Cs)**

Campaign:

1. By taking part in this Campaign, each participant fully and unconditionally agrees to and accepts these T&Cs and are bound by the Conditions of Carriage of HK Express at <https://www.hkexpress.com/Legal-and-Privacy/Conditions-of-Carriage-for-Passengers-and-Baggage>. Each participant is responsible for informing all persons included in the booking about these T&Cs. To the extent a conflict exists between these T&Cs and the Conditions of Carriage of HK Express, these T&Cs prevail.
2. To qualify and participate in this Campaign, the participant must purchase HK Express Travel Insurance during their initial flight booking, Manage My Booking or Online Check-in through the HK Express official website (www.hkexpress.com) or mobile app within the campaign's valid period, which is from 12:00 PM on 5 October 2026 to 11:59 PM on 4 November 2026.
3. Each eligible participant in the flight booking will receive a HK\$50 HK Express Seat Selection Voucher ("Credit Voucher"). Infants are not eligible to participate in this campaign. Terms & Conditions for Credit Vouchers please refer to the below "Credit Vouchers" section. The maximum total voucher value that can be awarded per booking is HKD 200.
4. The participant listed as the contact person in the booking will receive notification via email regarding the credit voucher redemption method within 7 working days after purchasing HK Express Travel Insurance for their booking. Participant must follow the instructions in the email to claim and use the voucher before 31 December 2026. For any inquiries, please contact our Customer Connect team.
5. Each participant who fails to redeem the voucher within the specified deadline will be treated as forfeiting it. Under such circumstances, reissuing the voucher is not allowed.
6. HK Express reserves the right to modify, add or remove any terms of these T&Cs at any time. Notification of these changes will be communicated via the designated channels, including but not limited to posting on the HK Express' website/ social media/ communicating through third parties and changes in these T&Cs will be effective once notice of such changes has been posted/ communicated.
7. By participating in the campaign, the participant agrees to be bound by any revision of these T&Cs.
8. In case of any disputes, HK Express reserves the right of final decision.
9. These T&Cs are written in English and may be translated into other languages. In the event of any inconsistency between the English version and a translated version, the English version shall prevail.

Credit Vouchers:

1. Credit Voucher is only valid from the date of issuance until 31 December 2026, and the travel must commence on or before 31 December 2027. An expired Credit Voucher will not be extended nor refunded.

2. Each Credit Voucher can be used for seat selection only, in a new or existing booking through the HK Express official website (www.hkexpress.com) or mobile application.
3. Only one Credit Voucher (under this campaign) can be used per booking. However, it may be combined with other credit vouchers (not limited to those issued under this Campaign), with a maximum of five credit vouchers permitted per flight booking.
4. Each Credit Voucher is non-refundable, non-transferable, and non-exchangeable for cash under any circumstances.
5. Each Credit Voucher is valid for one-time use in a single booking transaction only. Any unused balance will be automatically forfeited.
6. If a Credit Voucher is insufficient to cover the full amount required for a booking, the outstanding balance must be settled with a credit card or digital wallet as required by HK Express on the official website or mobile application.
7. Each Credit Voucher can only be redeemed for bookings in the currency of issuance (i.e., HKD).
8. HK Express reserves the right to withdraw, cancel, or refuse any participant from using a Credit Voucher for any reason at any time.
9. HK Express shall not be liable to any participant for financial loss arising from the withdrawal, cancellation, or refusal to accept the use of any Credit Voucher, or any failure or inability of a participant to redeem a Credit Voucher for any reason.

Personal Information Collection Statement:

1. By participating in this campaign, you consent to the collection and use of your personal data by Hong Kong Express Airways Limited ("UO"), including your name and contact information, for the purpose of the campaign and contacting the participants.
2. The provision of your personal data is voluntary. However, failure to provide the requested information may disqualify you from participating in the campaign.
3. UO will retain your personal data for a period of 1 year after the campaign has ended, after which it will be securely destroyed.
4. Your personal data will be used by UO for the purposes stated above.
5. Personal data may be shared with HK Express service providers and business partners solely for the administration of this Campaign and in accordance with HK Express's Privacy Policy (<https://www.hkexpress.com/Legal-and-Privacy/Privacy-Policy>).
6. UO is committed to protecting the privacy of your personal data and will handle it in accordance with its Privacy Policy. You have the right to request access to and correction of your personal data held by UO. If you have any questions or concerns about how UO handles your personal data, please contact hke_ancillary@hkexpress.com.