

General Terms & Conditions (T&Cs)
Hong Kong Express Airways Limited ("HK Express")
UnionPay Sales Campaign ("Sales Campaign")

1. The Sales Campaign is applicable to designated Cardholders ("**Cardholders**") of UnionPay (Hong Kong) Company Limited ("**UnionPay**") during the campaign period from 2 September 2026 to 7 September 2026 , both dates inclusive ("**Campaign Period**"). During the Campaign Period, Cardholders may make bookings through the designated HK Express promotion page using the designated promo code, subject to seat availability and these T&Cs.
2. By taking part in this Sales Campaign, the Cardholders of UnionPay Cards ("Applicable Cards") and the passenger(s) fully and unconditionally agree to and accept these T&Cs and are bound by the Conditions of Carriage of HK Express at <https://www.hkexpress.com/Legal-and-Privacy/Conditions-of-Carriage-for-Passengers-and-Baggage> ("**Conditions of Carriage**"). To the extent a conflict exists between these T&Cs and the Conditions of Carriage of HK Express, these T&Cs prevail.
3. Eligibility and Booking Requirements
 1. The Cardholders may not necessarily be the travelling party and can make booking for his/her friends and family.
 2. To qualify for the HK Express Promotional Fare Discount, the Cardholder must enter the promo code "UNIONPAY", and settle payment via eligible UnionPay Card.
 3. To qualify for the UnionPay Instant Discount, the Cardholder must:
 - a) register an eligible UnionPay Card through the designated UnionPay campaign page before payment to participate in the instant discount provided by UnionPay (Hong Kong) Company Limited ("UPIHK"), under which Cardholders may enjoy HKD 288 off a single booking amount of HKD 2,388 or above after the HK Express promo code has been applied, in accordance with UPIHK's applicable terms and conditions ("UnionPay Instant Discount");
 - b) access the designated HK Express promotion page;
 - c) enter the designated promo code before booking process to enjoy the discount offer upfront offered by HK Express and
 - d) complete payment in full using the registered eligible UnionPay Card participating in this promotion, following the procedure for ticket booking therein.
 - e) The passenger's name must match with the name used in their travel document; otherwise, HK Express may refuse carriage of the passenger and claim any loss suffered.
 4. The UnionPay Instant Discount is only applicable to bookings paid in Hong Kong dollars (HKD) using UnionPay credit cards issued in Hong Kong or Macau with card numbers beginning with "62". The offer is subject to limited quotas and will be available on a first-come, first-served basis. For registration, detailed eligibility requirements, payment requirements and the full terms and conditions of the UPIHK Instant Discount, please refer to the designated UnionPay campaign page: [Phase 1 UnionPay registration page link].

For the avoidance of doubt, Cardholders may still complete bookings during the Campaign Period after the said UnionPay instant discount quota has been fully redeemed, but such bookings will not be eligible for the HKD288 UnionPay instant discount.
4. The UnionPay Instant Discount is provided, processed and fulfilled solely by UnionPay. To the fullest extent permitted by applicable law, HK Express shall not be responsible or liable for any matter arising out of or in connection with the provision, processing, or fulfilment, availability, redemption, settlement, rejection, cancellation, delay or failure of the UnionPay Instant Discount, including any act, omission, error, delay, system failure, dispute or decision of UnionPay.
5. The travel dates of the tickets are subject to seat availability ("**Ticket**"). Flight reservations are available on a first-come, first-served basis. If the available seats for the selected flights are full, please select another travel period.
6. The passenger is responsible for obtaining a valid visa and fulfilling the entry requirements for the destination, if necessary.
7. The passenger is responsible for any applicable taxes, surcharges and other fees in relation to the Tickets.

8. This promotional offer cannot be used in conjunction with other HK Express' vouchers or inflight promotion.
9. All Tickets issued are non-reroutable, non-refundable, non-transferable, non-exchangeable and non-redeemable for cash or any other items.
10. Any notification for flight changes by HK Express will be sent to the registered mobile numbers and email address.
11. Any changes to Tickets issued or cancellation of Tickets by the passenger must be arranged directly with HK Express and are subject to availability of seats and the HK Express' Fare Rules at <https://www.hkexpress.com/en-hk/plan/our-fares/fare-rules/>.
12. By purchasing the Ticket, the Cardholder and the passenger(s) agree that no claim shall be asserted against HK Express, its directors, officers, employees or agents relating to any and all losses or injuries (including special, indirect and consequential losses), damages, rights, claims and actions of any kind in connection with the promotion offer and any promotion thereof, including without limitation, personal injuries, death and property damage.
13. The passenger who fails to board the flight will be treated as forfeiting the Ticket. Under such circumstances, rebooking is not allowed.
14. HK Express reserve the right to withdraw, cancel or refuse to accept any Cardholder or passenger from using this promotional offer for any reason at any time.
15. HK Express reserves the right to revoke a Ticket if any submitted information is not true, accurate and complete or HK Express has reasonable ground to believe the Cardholder has been abused in exchange for personal benefit without prior consent of HK Express.
16. HK Express reserves the right to modify, add or remove any terms of these T&Cs at any time. Notification of these changes will be communicated via email and changes in these T&Cs will be effective once notice of such changes has been communicated. By accepting the offer, the Cardholder and the passenger(s) agree to be bound by any revision of these T&Cs.
17. In case of any disputes, HK Express reserves the right of final decision.
18. In the event that these T&Cs are translated into another language, the English version shall prevail in the case of any discrepancies or conflicts between the translations.

一般條款及細則

香港快運航空有限公司（「香港快運」）

銀聯促銷活動（「促銷活動」）

1. 此促銷活動適用於銀聯（香港）有限公司（「銀聯」）的指定銀聯卡持卡人（「持卡人」），推廣期由 2026 年 9 月 2 日至 9 月 7 日（包括首尾兩日）（「推廣期」）。推廣期內，持卡人可透過香港快運指定推廣頁面使用指定優惠代碼預訂機票，惟須視乎機位供應情況及受本條款及細則約束。
2. 參與此促銷活動即表示銀聯卡（「適用卡」）持卡人及乘客完全且無條件地同意並接受本條款及細則，並另須受香港快運之承運條款與條件（<https://www.hkexpress.com/Legal-and-Privacy/Conditions-of-Carriage-for-Passengers-and-Baggage>）（「承運條款」）約束。若本條款及細則與承運條款有任何衝突，以本條款及細則為準。
3. 參與資格及預訂要求
 1. 持卡人不一定為乘客，並可為其親友預訂機票。
 2. 要符合香港快運推廣票價折扣的資格，持卡人須輸入優惠代碼「UNIONPAY」，並以合資格銀聯卡結算付款。
 3. 要符合銀聯即時折扣（「銀聯即時折扣」）的資格，持卡人必須：
 - a. 於付款前，透過指定銀聯活動頁面登記合資格銀聯卡，以參與由銀聯（香港）有限公司（「銀聯香港」）提供之即時折扣。在套用香港快運優惠代碼後，持卡人於單一預訂中消費滿港幣 2,388 元或以上，即可獲享港幣 288 元折扣，一切按銀聯香港適用的條款及細則為準；
 - b. 進入香港快運指定推廣頁面；
 - c. 於預訂流程開始前輸入指定優惠代碼，以享香港快運提供的即時折扣優惠；
 - d. 按照該頁面所列的訂票程序，使用已登記並參與此促銷活動的合資格銀聯卡全數付款。
 - e. 乘客姓名必須與其旅行證件所載姓名相符，否則香港快運可拒絕接載該乘客並追討因此蒙受的任何損失。
 4. 銀聯即時折扣僅適用於以港幣（HKD）結算、並使用於香港或澳門發行、卡號以「62」開頭之銀聯信用卡付款的預訂。優惠設有限額，先到先得。有關登記方法、詳細參與資格、付款要求及銀聯即時折扣之完整條款及細則，請參閱指定銀聯活動頁面：〔第一階段銀聯登記頁面連結〕。為免生疑問，在銀聯即時折扣名額用罄後，持卡人仍可於推廣期內完成預訂，但該等預訂將不符合港幣 288 元銀聯即時折扣的資格。
4. 銀聯即時折扣由銀聯單獨提供、處理及履行。在適用法律允許的最大範圍內，香港快運概不就銀聯即時折扣的供應、處理、履行、可用性、兌換、結算、拒絕、取消、延誤或失靈，包括銀聯的任何行為、遺漏、錯誤、延誤、系統故障、爭議或決定，承擔任何責任。
5. 機票的旅行日期受機位供應情況限制（「機票」）。預訂機票以先到先得方式進行。如所選航班的可用座位已滿額，請重新選擇其他旅行日期。

6. 乘客須自行負責辦理有效簽證及符合目的地的入境要求（如需要）。
7. 乘客須負責所有適用於機票的稅項、附加費及任何其他費用。
8. 此優惠不得與香港快運的其他禮券或機票優惠同時使用。
9. 所有已發出的機票均不可更改航線、不可退款、不可轉讓、不可更換及不可兌換現金或其他物品。
10. 香港快運將透過購票時所填寫的手機號碼及電子郵件地址發送有關航班變更的通知。
11. 所有已發出的機票如需更改或取消，必須直接與香港快運聯絡，並受限於座位供應情況及香港快運的票價規則（<https://www.hkexpress.com/zh-hk/plan/our-fares/fare-rules/>）。
12. 透過購買機票，持卡人及乘客同意不得就本促銷活動而引起的任何及所有損失或傷害（包括特殊、間接或連帶的損失）、損害、權利、索賠及任何形式的訴訟向香港快運、其董事、高級職員、僱員或代理人提出索賠，包括但不限於人身傷害、死亡及財產損失。
13. 未能登上航班的乘客將被視為放棄機票，在此情況下不得重新訂位。
14. 香港快運保留隨時因任何原因撤回、取消或拒絕任何持卡人或乘客使用此優惠的權利。
15. 如所提交的任何資料不真實、不準確或不完整，或香港快運有合理理由相信持卡人在未獲香港快運事先同意的情況下濫用此優惠以謀取個人利益，香港快運保留撤銷已發出機票的權利。
16. 香港快運保留隨時修改、增加或刪除本條款及細則的權利。相關修訂通知將透過電子郵件發出，修訂後的條款及細則將於發出通知後即時生效。持卡人及乘客同意受本條款及細則任何修訂的約束。
17. 如有任何爭議，香港快運保留最終決定權，任何人不得異議。
18. 本條款及細則原文以英文撰寫，並可能翻譯成其他語言。如遇英文文本與其他譯本有任何歧異，一概以英文文本為準。